

ABSTRACT

Computerized method and system for managing supply of replacement parts used for servicing a piece of equipment are provided. The method allows to provide a database of parts supply data indicative of availability of replacement parts. The method further allows to provide an input/output device at a service site in communication with the database. A computer-readable order is transmitted from the service site to said database, wherein the order is configured to identify respective parts and quantity thereof to be made available for said service site. A processing step allows to process the order relative to the data stored in the database to determine availability of the parts identified in the order. A gathering step allows to gather replacement parts for the service site. The database is updated to log transactions that occur in connection with the replacement parts for the service site.

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